

FREQUENTLY ASKED QUESTIONS

The idea of having to move my loved one into a specialized community is the most difficult decision I have had to make, how can you help me make this move?

Here at Maryville Memory Care, we recognized the different emotional challenges that families face when making these decisions. One of our missions is for you to have “A place you can turn to for support, understanding and care”. What this means, is that we will help you and your loved ones transition into their new home with comfort and ease. We encourage families to be as much involved as they are able to. Visiting hours are not scheduled; you are able to spend as much time as you prefer. We also invite you to join us for meals or to participate in any of our community activities.

How do residents spend their days?

Our staff spends each day making the residents happy. From our Activity Programming to our Dietary Services, each person strives to make Maryville Memory Care a place for your loved one to call home. We also offer a variety of exciting activities that continue into the evening as well as programs that are tailored to meet each person’s level of need. All of the staff is specially trained in how to provide meaningful daily routine into their everyday life. We enjoy making things fun for everyone and celebrating the lives of those we have come to care for.

Can residents be awake at night?

Yes. We understand that not all people are on a “to bed at 8 and up at 7” schedule. We have staff that is awake and on duty all night long and are available to meet the needs of individuals as they arise. We also offer snacks, spend quality time and gently redirect them back to sleep.

What type of specialized training do you offer to your staff?

All employees receive ongoing specialized training in resident care needs, diagnosis and other training that promotes both dignity and respect for those we serve. Our staff meets twice a month for in-services. In addition to this, we also receive outside training resources from Hospice services, Pharmacy, Administrator as well as our Nurse.

